

Coastal Automotive Terms and Conditions of purchase



Thank you for purchasing your used vehicle from Coastal Automotive Sales Ltd. Please read the following terms and conditions carefully, as they outline important information regarding your purchase.

1. Purchase of a Used Vehicle

You are purchasing a pre-owned vehicle, which means it may have some age-related wear and tear. While we make every effort to ensure our vehicles are roadworthy and in good mechanical condition at the point of sale, minor imperfections and signs of previous use should be expected for both mechanical and electrical components. We do not test air conditioning in the vehicles.

2. Warranty Cover

Your vehicle comes with a basic 3-month warranty, unless you have upgraded, to provide peace of mind in the unlikely event of a major mechanical or electrical failure. The warranty is provided through our partnered warranty company and covers specific components as outlined in your warranty agreement.

3. Reporting a Fault

If you experience any issues with your vehicle during the warranty period, you must follow the claims process outlined by the warranty provider.

4. Unauthorised Repairs

Any repairs carried out without prior approval from the warranty provider will not be covered or reimbursed. If you choose to repair the vehicle at your own expense without following the warranty process, Coastal Automotive Sales Ltd will not be liable for any costs incurred.

5. Warranty Limitations

The warranty does not cover water ingress of any kind. This includes but is not limited to leaks from seals, sunroofs, windows, doors, or any other part of the vehicle. Wear and tear or serviceable items are not covered. No body/paint work is covered. Any form of fluid is not covered. Locking wheel nuts and keys are not covered or guaranteed to be in your vehicle.

6. Post-Warranty Repairs

Once the warranty period has expired, any repairs will be the responsibility of the vehicle owner. We recommend regular servicing to keep your vehicle in the best possible condition.

7. Customer Responsibilities

By purchasing this vehicle, you acknowledge that: The vehicle is second-hand and may have some minor mechanical or electrical defects or cosmetic imperfections. You have had the opportunity to inspect and test all aspects of the vehicle before purchase. You understand the terms of the warranty and the claims process. You will follow the correct procedures should any issues arise.

8. Refund Policy

All refunds will be processed within 7-10 working days of receipt of the vehicle.

9. General Information

These terms and conditions are provided to ensure transparency and a smooth ownership experience. By purchasing a vehicle from us you agree to the above terms. Should you have any queries, please feel free to contact us. This does not impact your statutory rights.

We appreciate your business and hope you enjoy your vehicle!